



The Copenhagen Libraries – Code of Conduct

Welcome to the library.

The libraries are cultural learning centres and are to be used as such. The libraries use video surveillance. Requests from the staff as well as our code of conduct presented below must be followed.

- Your library visit must not cause inconvenience to others. Please, show consideration in the library and tidy up after yourself.
- You are held accountable for your actions in the library
- Smoking, sleeping, consumption of alcohol and being under the influence of alcohol or other drugs are not permitted on the premises.
- Pets are not permitted in the libraries.
- PCs dedicated to library searching must only be used for searching in library databases.
- PCs dedicated to internet searching and Wi-Fi must be used in accordance with the overall purpose of the library: information, education and cultural activities. Searching for illegal content, exposure of pornographic content or strongly violent images is not allowed.
- Our staff has the authority to dismiss and/or quarantine a patron, who uses threatening behaviour, physical harassment or coarse language. The same goes for situations where the code of conduct is not observed.
- If necessary, the police will be sent for to secure order, protect people and ensure public safety.
- Wanton destruction of property and theft will always be notified to the police and will lead to compensation claims.

Opening hours with self-service: special comments

- Admittance for all persons over 15 years of age carrying a (yellow) health insurance card. Please, scan your card in the card reader at the entrance before entering.
- When requested, please show your (yellow) health insurance card to the staff. Failure to do so may result in expulsion.
- Children and young persons under 15 years of age must be accompanied by a person, who has admittance. This person is accountable for the children and must not leave the children alone in the library.
- You are not permitted to let others into the library. However, disabled persons are allowed to bring companions.
- Windows and fire exits must not be opened.
- When the closing announcement sounds, patrons must leave the library.
- On holidays and on special occasions admittance may be limited or the library may be closed. Please, check our homepage and our notices.

Head of Library